

Porter Airlines

By: Blake Crosby

Personnel Management

aka: Airport Design

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About Porter: Philosophy

- “Flying Refined”
- Goal: To become North Americas premium short-haul airline.
- Speed
 - Departures from downtown Toronto. No need to travel 30-45 minutes to Pearson.
 - Quick check-in and security, short taxi to runway, fast modern aircraft (Q400).

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About Porter: Philosophy

- Convenience
 - Streamlined travel process.
 - Free wireless internet access in terminal.
 - Complimentary tea/coffee and soft drinks.
 - All free of charge.
- Service
 - State of the art and ultra modern facilities.
 - Q400: Fast and quiet. Comfortable leather seats.
 - Complimentary beer and wine on aircraft.

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About Porter: Management Structure

Robert J. Deluce
(Pres. and CEO)

James A. Morrison
(VP and COO)

D. Paul Moffat
(VP and CFO)

Michael Deluce
(Executive VP)

Richard Wells
(Director of Flight Ops)

Deborah L. Newman
(Director of HR)

Piyush Gandhi
(Chief Pilot)

Janet Stewart
(Manager: In-Flight Services)

Justin P. Tiplady
(Manager: Standards and Training)

Carol Cavish
(Safety Officer)

Note: Various other positions are not displayed.

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About Porter: Location

- Base of operations at Toronto City Centre airport.
- Fly to:
 - Ottawa
 - Montreal
 - Halifax
- Expanded service to¹:
 - Newark
 - Chicago
 - Boston
 - Washington, D.C.
 - Philadelphia
 - Pittsburg
 - Detroit
 - Cincinnati
 - Cleveland



1: **CBC News** Wednesday, June 20, 2007
www.cbc.ca/consumer/story/2007/06/20/porter-newark.html

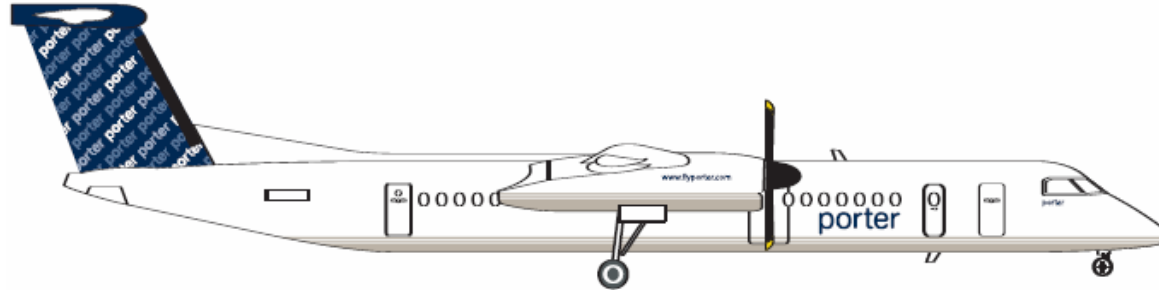
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About Porter: Fleet

- 4 Dash 8 Q400s with 10 more on order.



- 70 Seats
- 360 knots cruise
- Short take-off and landing.
- Lowest fuel burn per seat, lowest noise and engine emissions in its class.

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About Porter: Services

- Operating Certificates:
 - 705: Airline
 - 706: Maintenance ?
- Porter FBO
 - Owns hangars that they rent out to other aircraft owners.
 - Fuel and de-icing services
 - Catering

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Getting a Job: Pilot Requirements

- Captain
 - 5,000 Hours Total Time
 - Minimum: 500 hours PIC on Dash-8 or 1,500 hours PIC in Heavy Turboprop (> 30,000 lbs)
- First Officer
 - 3,000 Hours Total Time
 - Minimum: 500 hours multi-engine PIC

Aviation college or university degree an asset.

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Getting a Job: Entry Level Positions

- Working at the FBO. Ramp Attendant
 - Marshalling.
 - Aircraft de-icing.
 - Baggaing handling.
- Flight Attendant
 - Attend to safety of passengers
 - Explain and demonstrate safety procedures.
- Customer Service Rep.
 - Check-In.
 - Special Needs.
 - Directing Passengers.
- Onboard-Catering Rep.
 - Ensure planes are stocked with food.
 - Restock equipment supplies.
 - Liase with flight crew to ensure all provisioning requirements are met.
- Facilities Maintenance Attendant (Janitor)
 - Clean up after people

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About Porter: Work Environment

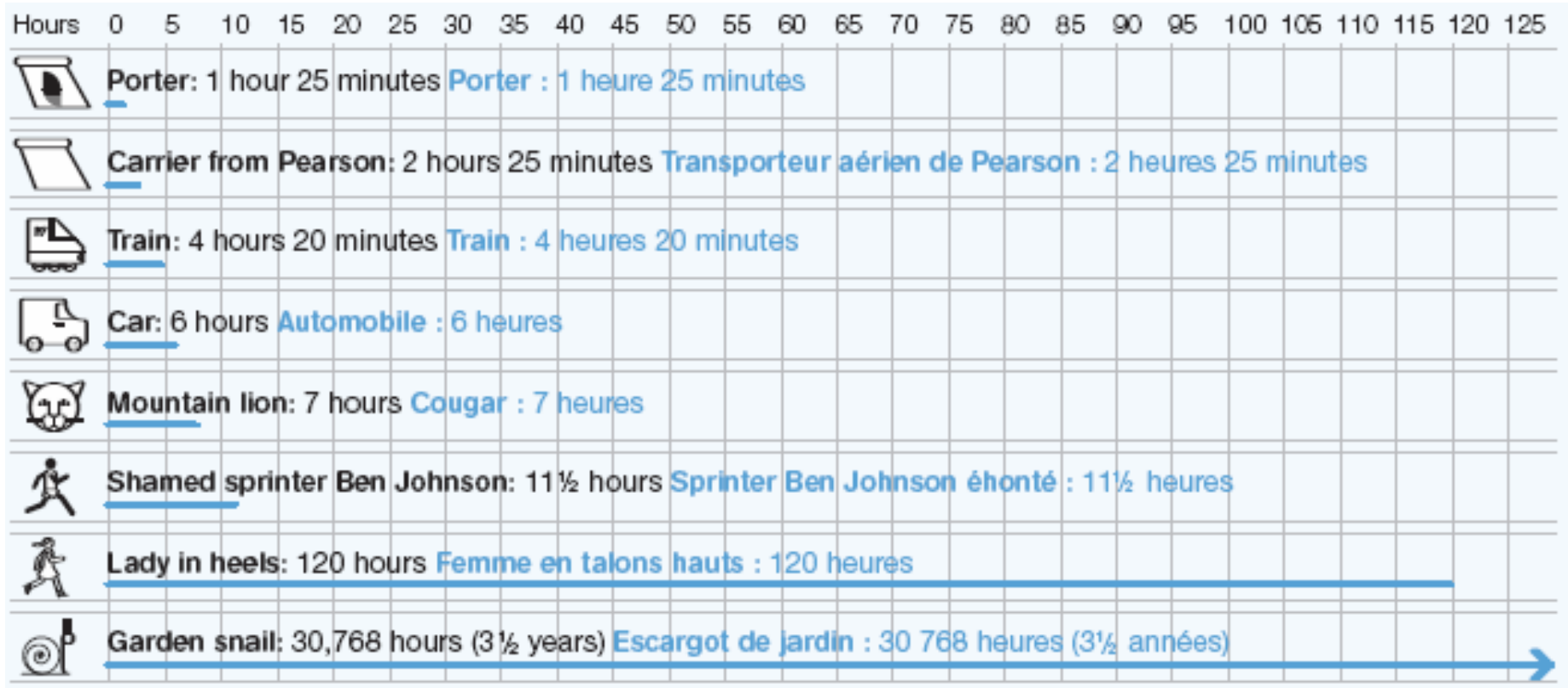
- Very Professional
- Safety is of utmost importance
- Treat employees with respect and honesty
- Enjoyable place to work
- Vibrant atmosphere
- Sense of humour

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How Long Would It Take?

Toronto City Centre to Ottawa



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How To Apply

- Website Says to email resume to pilotjobs@flyporter.com
- You can also try:

Deborah L. Newman
Porter Airlines
Toronto City Centre Airport
Toronto, Ontario M5V 1A1

- Or fax resume to: 416 203 8150

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Thanks Raj!



Raj doing his thing in the Q400
(Thank god for auto pilot!)

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