

# Porter Airlines

By: Blake Crosby

## Personnel Management

aka: Airport Design

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# About Porter: Philosophy

- “Flying Refined”
- Goal: To become North America's premium short-haul airline.
- Speed
  - Departures from downtown Toronto. No need to travel 30-45 minutes to Pearson.
  - Quick check-in and security, short taxi to runway, fast modern aircraft (Q400).

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# About Porter: Philosophy

- Convenience
  - Streamlined travel process.
  - Free wireless internet access in terminal.
  - Complimentary tea/coffee and soft drinks.
  - All free of charge.
- Service
  - State of the art and ultra modern facilities.
  - Q400: Fast and quiet. Comfortable leather seats.
  - Complimentary beer and wine on aircraft.

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# About Porter: Management Structure

**Robert J. Deluce**  
(Pres. and CEO)

**James A. Morrison**  
(VP and COO)

**D. Paul Moffat**  
(VP and CFO)

**Michael Deluce**  
(Executive VP)

**Richard Wells**  
(Director of Flight Ops)

**Deborah L. Newman**  
(Director of HR)

**Piyush Gandhi**  
(Chief Pilot)

**Janet Stewart**  
(Manager: In-Flight Services)

**Justin P. Tiplady**  
(Manager: Standards and Training)

**Carol Cavish**  
(Safety Officer)

Note: Various other positions are not displayed.

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# About Porter: Location

- Base of operations at Toronto City Centre airport.
- Fly to:
  - Ottawa
  - Montreal
  - Halifax
- Expanded service to<sup>1</sup>:
  - Newark
  - Chicago
  - Boston
  - Washington, D.C.
  - Philadelphia
  - Pittsburg
  - Detroit
  - Cincinnati
  - Cleveland



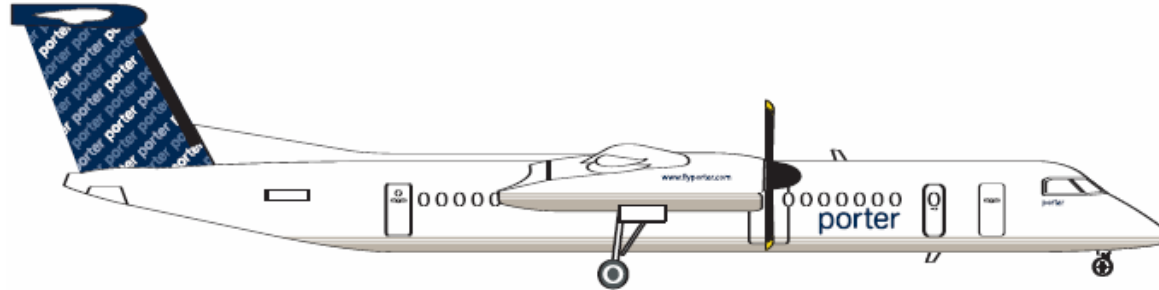
1: **CBC News** Wednesday, June 20, 2007  
[www.cbc.ca/consumer/story/2007/06/20/porter-newark.html](http://www.cbc.ca/consumer/story/2007/06/20/porter-newark.html)

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# About Porter: Fleet

- 4 Dash 8 Q400s with 10 more on order.



- 70 Seats
- 360 knots cruise
- Short take-off and landing.
- Lowest fuel burn per seat, lowest noise and engine emissions in its class.

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# About Porter: Services

- Operating Certificates:
  - 705: Airline
  - 706: Maintenance ?
- Porter FBO
  - Owns hangars that they rent out to other aircraft owners.
  - Fuel and de-icing services
  - Catering

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# Getting a Job: Pilot Requirements

- Captain
  - 5,000 Hours Total Time
  - Minimum: 500 hours PIC on Dash-8 or 1,500 hours PIC in Heavy Turboprop (> 30,000 lbs)
- First Officer
  - 3,000 Hours Total Time
  - Minimum: 500 hours multi-engine PIC

**Aviation college or university degree an asset.**

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# Getting a Job: Entry Level Positions

- Working at the FBO. Ramp Attendant
  - Marshalling.
  - Aircraft de-icing.
  - Baggaing handling.
- Flight Attendant
  - Attend to safety of passengers
  - Explain and demonstrate safety procedures.
- Customer Service Rep.
  - Check-In.
  - Special Needs.
  - Directing Passengers.
- Onboard-Catering Rep.
  - Ensure planes are stocked with food.
  - Restock equipment supplies.
  - Liase with flight crew to ensure all provisioning requirements are met.
- Facilities Maintenance Attendant (Janitor)
  - Clean up after people

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# About Porter: Work Environment

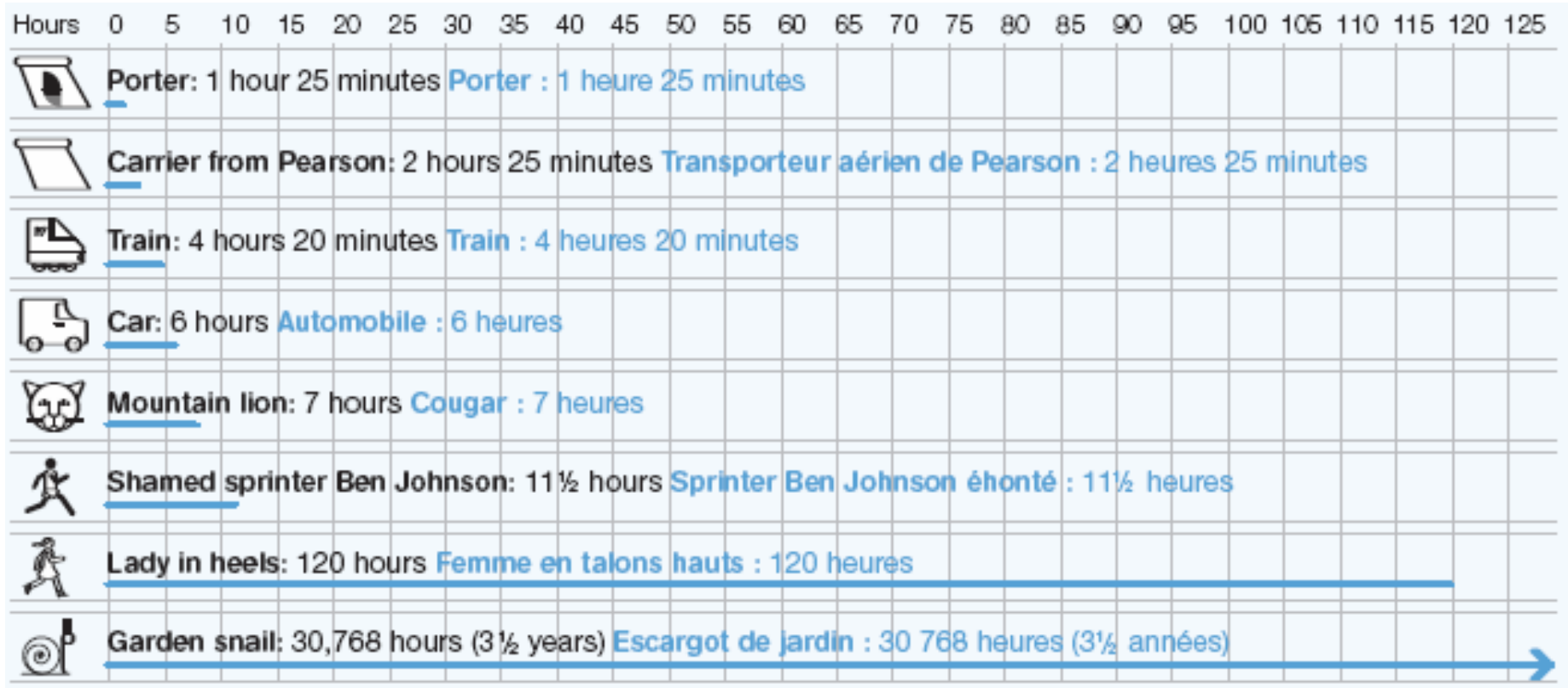
- Very Professional
- Safety is of utmost importance
- Treat employees with respect and honesty
- Enjoyable place to work
- Vibrant atmosphere
- Sense of humour

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# How Long Would It Take?

## Toronto City Centre to Ottawa



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# How To Apply

- Website Says to email resume to [pilotjobs@flyporter.com](mailto:pilotjobs@flyporter.com)
- You can also try:

Deborah L. Newman  
Porter Airlines  
Toronto City Centre Airport  
Toronto, Ontario M5V 1A1

- Or fax resume to: 416 203 8150

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# Thanks Raj!



Raj doing his thing in the Q400  
(Thank god for auto pilot!)

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